

Privacy Policy

Multiple Network | Privacy Policy

Foreword

Multiple Network Limited™ (referred to as "**Multiple Network Limited**", "**we**", "**us**", or "**our**") operates the Multiple Network™ web extension, dashboard application, desktop application, mobile application, and relevant hardware accessible via our official website <http://www.multiple.cc/> (referred to as the "**Website**", collectively with our web extension, dashboard application, desktop application, mobile application, and relevant devices, the "**Multiple Network Services**") which empower our users to engage in a Peer-to-Peer Decentralized Physical Infrastructure (DePIN) network layers for high-powered transmission of digital assets and data (the "**Multiple Network**").

The main aim of this Privacy Policy is to succinctly explain the types of personal information we collect, utilize, and disclose in connection with your access to and use of the Multiple Services, throughout your participation in the Multiple Network.

This Privacy Policy includes but not limited to the following topics, which you may access through the links provided below:

- ★ Definition of Personal Information
- ★ Collecting of Personal Information
- ★ Collecting of Miscellaneous Information
- ★ Utilization of Personal Information
- ★ Disclosure of Personal information
- ★ Preservation of Personal information
- ★ Security & Protection of Personal Information
- ★ Right to Access to Personal Information
- ★ Promotional & Transactional Communications
- ★ Compilation of Aggregated Data
- ★ Consent & Withdrawal of Consent
- ★ Changes to this Privacy Policy
- ★ Links to Third-party Resources
- ★ Cookies
- ★ Contact information
- ★ Privacy Notice for Users Based in the EEA and UK

By accessing or using the Multiple Services or engaging in the Multiple Network, you agree to accept this Privacy Policy, including its terms and conditions regarding the collection, use, and disclosure of your personal information, with an exception for those who are currently based in the European Economic Area (EEA) or the United Kingdom (UK). If you are currently based in

the EEA or the UK, please kindly refer to the section below for specific policies and procedures relevant to the processing of your personal data.

To withdraw your consent to our collection, use, or disclosure of your personal information, please reach out to our Privacy Team with the contact details provided in this Privacy Policy (see below). Please note that withdrawing your consent may impact our ability to provide certain services, products, communications, and opportunities, including access to and use of the Multiple Services and participation in the Multiple Network.

1. Definition of Personal Information

Personal information refers to any details concerning an identifiable individual, which may under certain applicable laws also encompass information identifying a specific household or device.

2. Collecting of Personal Information

We may gather personal information from you depending on the Multiple Services you opt to access and use. This includes various types of information linked to your use of each service, such as contact and identification details (e.g., email address, username, password, IP address, digital wallet public address, and any referral codes provided by us), your location data, and any additional personal information you decide to share with us during interactions like support inquiries, feedback submissions, or other communications. The specific categories of personal information collected depend on what you choose to disclose to us through your interactions with the Multiple Services and Multiple Network.

3. Collecting of Miscellaneous Information

On top of the personal information we gather from you, we also compile details regarding how you utilize the Multiple Services and engage in the Multiple Network. This includes information such as your device's domain used for accessing the Multiple Services, your device's operating system and settings, application IDs, browser type and version, the specific web pages visited, duration spent on each webpage, times and dates of access, crash reports and analytical data, other device identifiers, and additional information pertaining to how you interact with or utilize the Multiple Services or participate in the Multiple Network.

4. Utilization of Personal Information

We utilize the personal information we gather to provide you with the functionalities, features, and communications available through the Multiple Services, and to effectively manage, maintain, and advance our operations. For instance, we may use your personal information for the following purposes:

- ★ Establish, maintain, and manage our relationship with you, including assisting you in account creation, communication with us, and providing requested services.
- ★ Evaluate the quality and uptime associated with your IP address as part of the Multiple Network.

- ★ Support the Multiple Network by enabling users and customers to utilize it for accessing web data, limited to your IP address.
- ★ Enable your participation in subscriptions, receiving information, updates, and promotional materials from us and third parties.
- ★ Honor your requests and preferences regarding your use of the Multiple Services and communication methods.
- ★ Understand your preferences and values to personalize the Multiple Services and communications.
- ★ Safeguard against errors, fraud, theft, and damage to our services, business, and property.
- ★ Conduct research, analysis, and development to enhance the Multiple Services, Multiple Network, and overall operations, including new product and service development.
- ★ Ensure compliance with applicable laws and regulatory requirements.
- ★ Any other reasonable purposes to which you may be notified of or to which you consent.

By consenting to our collection, use, and disclosure of your personal information through the Multiple Services, with an exception for those who are based in the EEA or UK, you allow us to fulfill the described purposes. For further details on how we handle personal information in the EEA or UK, including legal bases for processing without consent, please kindly refer to the corresponding section of our Privacy Policy.

5. Disclosure of personal information

We may share your personal information and other details as outlined in the following sections:

- ★ **Working with Third Parties:** We collaborate with third-party service providers who assist us in delivering various aspects of our products, services, communications, and features through our website and Services. These third parties may receive your personal information directly from us or collect it on our behalf.
- ★ **Opportunity to Receive Rewards:** Your personal information may be disclosed to third parties in connection with opportunities for you to receive rewards through your use of the Multiple Services. For instance, we may share your email address, username, IP address, and digital wallet public address with third parties for this purpose.
- ★ **Use of the Multiple Network:** Users of the Multiple Network, including our customers, may access your IP address in connection with their participation in or use of the Multiple Network. This facilitates access to web data through the Multiple Network, and your IP address may be visible to websites during these interactions.
- ★ **Business Transactions:** Your personal information may be shared with third parties in the event of a business transaction, such as a change in ownership of Multiple Network Limited or its affiliates, the sale of our assets, or the granting of a security interest. We take reasonable steps to ensure these third parties handle your personal information in line with this Privacy Policy.
- ★ **Legal Requirements:** We may disclose your personal information:
 - ★ As required or permitted by applicable laws or regulatory requirements.

- ★ To comply with legal processes such as search warrants, subpoenas, or court orders.
- ★ In emergency situations or to protect the safety of individuals or groups.
- ★ For other purposes with your consent or as notified to you (if you are based in the EEA/UK).

Given these disclosures to third parties (including service providers), your personal information may be collected, used, disclosed, and processed outside your jurisdiction of residence. This means it could potentially be accessible to law enforcement and national security authorities in jurisdictions where different standards for personal information protection may apply.

If you seek more details about how we transfer and store your personal information, including disclosures to third parties such as service providers, please contact our Privacy Team using the provided contact details.

Unless you are based in the EEA or UK, by providing us with your personal information, you consent to its disclosure to our service providers and other third parties as described in this Privacy Policy, including those located outside your jurisdiction of residence.

6. Preservation of Personal Information

We do not store your personal information permanently. We will keep your personal information for as long as it is reasonably necessary to fulfill our interactions with you, or as required by law, whichever duration is longer.

7. Security & Protection of Personal Information

We strive to uphold commercially reasonable physical, technological, and procedural safeguards that are appropriate considering the sensitivity of your personal information. These measures are intended to prevent loss, unauthorized access, collection, use, disclosure, copying, modification, disposal, or destruction of your personal information.

If there is any incident involving the loss, unauthorized access, or disclosure of your personal information that pertains to your use of the Multiple Services, please notify our Privacy Team promptly.

8. Right to Access to Personal Information

You have the right to request access to the personal information we have about you. If you wish to review, verify, delete, or correct your personal information, please contact our Privacy Team. To confirm your identity and ensure your right to access, we may ask for specific information from you. Upon the verification process completed, we will search for and provide you with the personal information we hold.

Please do not hesitate to approach our Privacy Team directly if you need further assistance in processing your request. It is important to note that your right to access your personal

information is not absolute. There are certain circumstances where applicable laws allow or require us to withhold some or all of your personal information. Moreover, your personal information may have been eliminated, erased, or anonymized as part of our record retention practices. If we are unable to fulfill your request, we will strive to explain the reasons, taking into account any legal or regulatory constraints.

If you are currently residing in the EEA or the UK and you have additional rights concerning your access to and changes of your personal information, please refer to the Privacy Notice for Users Based in the EEA and UK on how we handle your personal data.

9. Compilation of Aggregated Data

We may share summarized, non-personal information and associated usage data that does not include identifiable personal details with various third parties. These may include our customers, clients, partners, advertisers, service providers, vendors, suppliers, and content providers.

10. Promotional and Transactional Communications

Prior to sending you promotional emails and other electronic messages such as texts and direct messages, we will seek your consent, unless exempted by applicable laws. You will always have the option to unsubscribe from receiving our promotional messages, including our newsletter, updates about our and our partners' businesses, products, and services.

When you use the Multiple Services, you agree to receive transactional communications related to your account and activities. For instance, when you create an account or reset your password, you may receive an email confirming the details of these actions. Please note, you cannot opt-out of receiving these transactional communications.

11. Consent & Withdrawal of Consent

If you are not based in the EEA or UK or if you have not informed us otherwise, by accessing and using our website and Services, you are consenting to the collection, use, and disclosure of your personal information as outlined in this Privacy Policy. For more details on how we process your personal information, including the legal bases we may rely on instead of obtaining your consent, please refer to the EEA and UK section of this Privacy Policy.

12. Links to Third Party Resources

The Multiple Services may include links to other websites that may have differing privacy standards. These links are provided solely for your convenience, and you assume all risks associated with clicking through to these external sites. We do not shoulder responsibility for the privacy practices, policies, or actions of third parties operating these websites. We are not liable for how such third parties collect, use, or disclose your personal information. It is advisable to review the privacy policies of the websites before providing them with any personal information.

13. Cookies

We utilize cookies and similar tracking technologies on our website. A cookie is a small file of letters and numbers that we may place on your device to store and occasionally track information about you. The cookies and similar technologies we employ are primarily used for analytics purposes. This allows us to distinguish you from other users of our website and helps us provide you with a positive experience.

Here are the types of cookies we may use on our website:

- ★ **Strictly Necessary Cookies:** These cookies are essential for the operation of our website. They enable you to navigate the site and use its features, such as remembering information you've entered into online forms.
- ★ **Analytical/Performance Cookies:** These cookies allow us to recognize and count the number of visitors to our website and see how visitors navigate when they use it. This information helps us improve the functionality of our website, ensuring users can easily find what they need.
- ★ **Functionality Cookies:** These cookies are used to recognize you when you return to our website. They allow us to personalize our content for you, remembering your preferences.
- ★ **Targeting Cookies:** These cookies record your visit to our website, the pages you have visited, and the links you have followed. We use this information to make our website and the advertising displayed on it more relevant to your interests. We may also share this information with third parties for advertising purposes.

It is highly crucial to note that these cookies do not collect personal information that identifies you directly. Instead, they gather anonymous information that helps us understand how visitors interact with our website and how we can improve it.

By using our website, you consent to the use of these cookies and tracking technologies as described. You have the option to manage your cookie preferences through your browser settings or by opting out of certain types of cookies, though this may affect your experience on our website. For more detailed information on how we handle your personal data through cookies, please refer to our Privacy Policy.

14. Changes to this Privacy Policy

We may revise this Privacy Policy periodically, prompted by changes in our legal obligations or in how we collect, use, disclose, or otherwise process your personal information.

When we update this Privacy Policy, we will post the revised version on our website and may notify you of significant changes as required by law. We recommend checking this Privacy Policy regularly for updates.

By continuing to use the Multiple Services or participate in the Multiple Network after we update our Privacy Policy, you agree to accept and consent to the collection, use, and disclosure of your personal information as outlined in the revised version of the Privacy Policy.

15. Contact information

If you have any questions or concerns about this Privacy Policy, you can reach out to our Privacy Team at team@multiple.cc immediately. Please kindly note that while email is a convenient method of communication, it is not entirely secure for transmitting personal or confidential information.

Privacy Notice for Users Based in the EEA and UK

This section specifically applies to individuals based in the EEA or the UK. In case of any inconsistency between the terms in this section and those in the rest of the Privacy Policy, the terms of this section will prevail for users in the EEA or the UK.

This section details how we process personal information under the General Data Protection Regulation (**GDPR**) for users based in the EEA and the UK. Multiple Network Limited acts as a data controller under GDPR regulations when offering goods or services to individuals in the regions of EEA or the UK, or when the Multiple Services are used to monitor behavior occurring in these regions.

Legal Bases for Processing Personal Information in the EEA and UK

Under the GDPR, data controllers must have a lawful basis for collecting and using personal data. For Multiple Network Limited, the lawful bases for processing your personal data include but not limited to:

- ★ **Performing a Contract:** We process your personal data when necessary to fulfill our contractual obligations to you, such as providing access to and facilitating use of the Multiple Services as per our Terms of Service. Certain personal data is essential for us to provide specific services, products, communications, and opportunities. Without this data, we may be unable to offer these services.
 - ★ **Legitimate Interests:** We process your personal data to responsibly and sustainably operate our business. This includes sending you administrative/transactional information about the Multiple Services, and notifying you of any changes to our Terms of Service, procedures, or policies.
 - ★ **Consent:** Where applicable, we process your personal data based on your consent. For example, if you have opted in to receive marketing materials via email, we process your data accordingly.
 - ★ **Legal Compliance:** We may process your personal data to comply with our legal obligations, such as statutory, financial reporting, or regulatory compliance requirements.
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Should you require further details on how we manage your personal information in a secured manner, including your rights under the GDPR, please kindly refer to the full Privacy Policy or reach out to our Privacy Team at team@multiple.cc accordingly.